# Corporate presentation

May 2025

#### Disclaimer

Certain information set forth in this presentation contains "forward-looking information", including "future-oriented financial information" and "financial outlook", under applicable securities laws (collectively referred to herein as forward-looking statements). Except for statements of historical fact, the information contained herein constitutes forward-looking statements and includes, but is not limited to, the (i) projected financial performance of the Company; (ii) the expected development of the Company's business, projects, and participations; (iii) execution of the Company's vision and growth strategy; (iv) completion of the Company's projects that are currently underway, in development or otherwise under consideration; (v) renewal of the Company's current supplier and other material agreements; and (vi) future liquidity, working capital, and capital requirements; (vii) currency exchange rates, most notably the EUR/USD exchange rates; (viii) changes in laws and regulations, including tax regulations; (ix) the impact of acquisitions including and related integration issues and reorganization measures, and (x) the general competitive conditions that, in each individual case, apply at a local, regional, national, and or global level.

Forward-looking statements are provided to allow (potential) investors the opportunity to understand management's beliefs and opinions in respect of the future so that they may use such beliefs and opinions as one factor in evaluating an investment.

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In the interests of clear and transparent reporting, financial presentations, the annual financial statements and interim statements of IONOS Group SE, as well as any ad-hoc announcements pursuant to Art.17 MAR and other financial information contain additional financial performance indicators to those required under International Financial Reporting Standards(IFRS), such as EBITDA, EBITDA margin, adjusted EBITDA, adjusted EBITDA margin, EBIT and free cashflow. Information on the use, definition and calculation of these performance measures is provided in the Annual Consolidated Financial Statements 2024 of IONOS Group SE or is explained in an associated footnote.

Strengthening our position as the leading SMB digitalization partner and trusted cloud enabler.

### **Expanding the IONOSphere in our FY 2024**



1) Equivalent to total revenue excl. revenue from AdTech business (sedo); 2) FY2024, adj. EBITDA is defined as EBITDA adjusted for either non-recurring items or non-operating items; 3) Defined as adj. EBITDA less maintenance capital expenditures for replacements and in the ordinary course of business; 4) Leverage 31.12.2024, defined as Net Debt / LTM adj. EBITDA; 5) Based on external revenues Digital Solutions & Clouds of NPS as per Acquisition Cost (CAC) calculated as the amount of recurring and variable marketing expenses (in €) divided by the number of customers gained over a period, Customer Lifetime Value (CLTV) calculated as 1(2/churn)\*Average 82.1(2/churn)\*Average 82

### Leading the European SMB digitalization

#### IONOS



1) including ~€11mn revenue from hosting services to United Internet companies (2% of total revenue)
 2) Annual revenue USA, Canada, Mexico FY 2024

## All-in-one solutions, first-class support, and reliable infrastructure



Strong customer support organization (Personal Service Agent & 24/7 multi-channel support)

Source: Company information 1) Refers to revenue from contracts with customers

#### Brand investments drive measurable returns

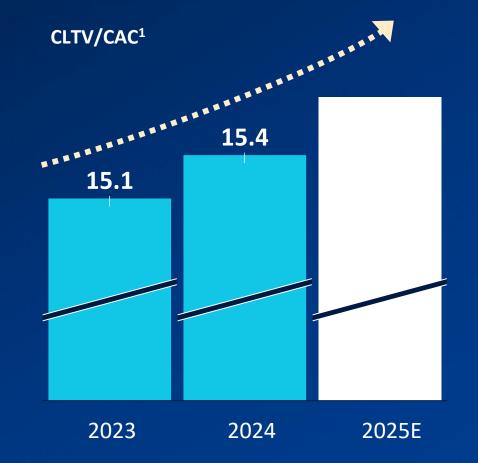
- NPS increased from 32.1 to 34.1 yoy
- Brand awareness increased significantly in all our core markets
- Increasing marketing efficiency marketing expenses/revenue decreasing from 7.9% to 7.1% in 2024
- Investments will continue to crystalize value in the coming years



#### $10\,N\,O\,S$

### Customer acquisition showing increasing ROI

- Continous improvement of our CLTV/CAC
- Improve retention and reduce churn, which is already best-in-class
- Focus on valuable customer growth



#### A new era for Europe – increasing desire for a sovereign cloud

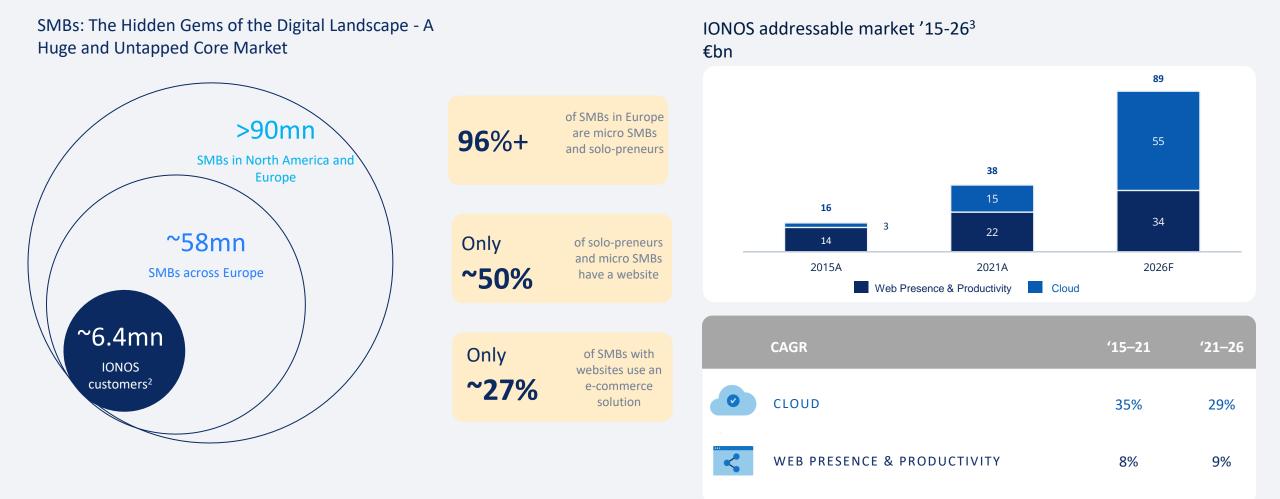
IONOS

- Independence from US hyperscalers and full data control are becoming increasingly important for organizations of all sizes – in Cloud, but also in Web Presence & Productivity
- Digital Sovereignty is moving to the top of the priority list for the private and public sector

 IONOS relies on the highest level of security and digital sovereignty, coupled with outstanding service at a better costperformance ratio

 IONOS is the natural provider to play a key role in the upcoming transition

## Championing a large, attractive and fast-growing market driven by 10NOS secular trends



Sources: Company Data Analysis, company information, McKinsey: The SMB Market for Digitization and Cloud Solutions, 1) SMB core target group shown in the chart includes companies with <250 FTE in 2020; 2)Total number of IONOS customers (mostly SMBs), as of December 31, 2023; 3) McKinsey: The SMB Market for Digitization and Cloud Solutions, Cloud North America and server hosting North America deducted from total McKinsey figures to align with IONOS current addressability

## Dominating Europe's Webhosting Market with Unmatched Scale and 10N0S Diverse, High-Growth Opportunities



1)Refers to webhosting market shares based on Company Data Analysis and HostAdvice. Europe includes Germany, UK, Spain, France, Poland and Austria. Market size (in €) of the European web hosting market in 2021 by country based on Company Data Analysis. IONOS shares based on Web Presence & Productivity revenue in 2021. OVH France based on estimated revenue in 2021 and Company Data Analysis. Other competitors based on number of domains hosted by web hosting companies as published by HostAdvice as of September 2022. Hyperscalers excluded since not considered part of relevant peer group.<sup>2</sup> excl. Aftermarket

### AI@IONOS – pioneering the future

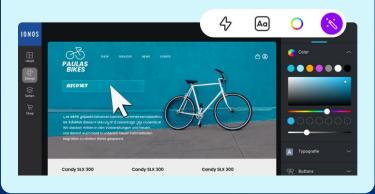
Artificial Intelligence

- is boosting efficiency internally
- is already integrated in 8 out of 10 product lines, increasing to 10 of 10 in 2025

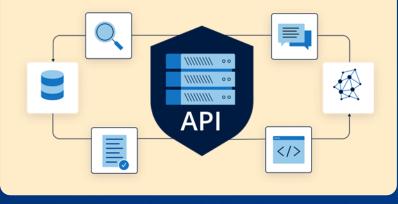
- is a catalyst for digitalization
- is a revenue driver on the back of additional use cases and upselling

#### AI powered products

offering unmatched ease-of-use



#### Al Model Hub Sovereign multimodal Al platform



#### IONOS GPT Privacy focused AI Assistants









Marketing Copywriting

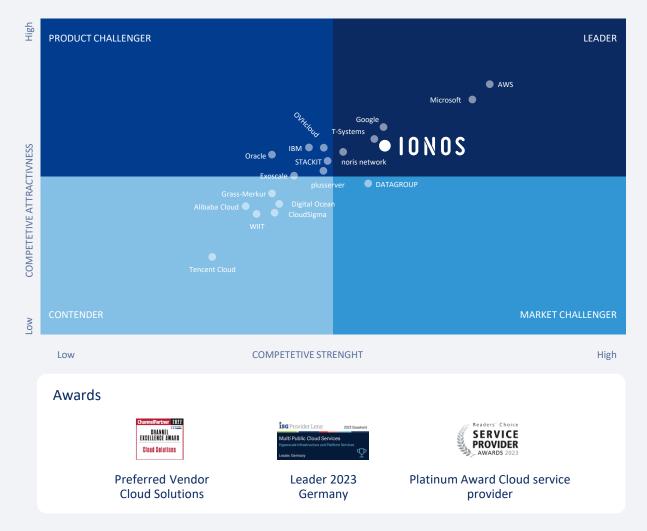
Design

Code

## We're a leading platform for secure and scalable solutions<sup>1</sup>

- IONOS is Leader in the area of Hyperscale Infrastructure and Platform Services
- IONOS offers powerful, broadly diversified, secure and cost-effective cloud services for customers from all industries.
- The offering is constantly being further developed and adapted to market conditions.
- Sovereign cloud offering that includes a broad security package and guarantees that the data is processed GDPR-compliant and in a highly secure storage system

#### Public Cloud – Services and Solution 2024 Germany<sup>1</sup>





#### The ultimate one-stop-shop for endto-end digitization



### Boost sales and pricing power with up- and cross-selling

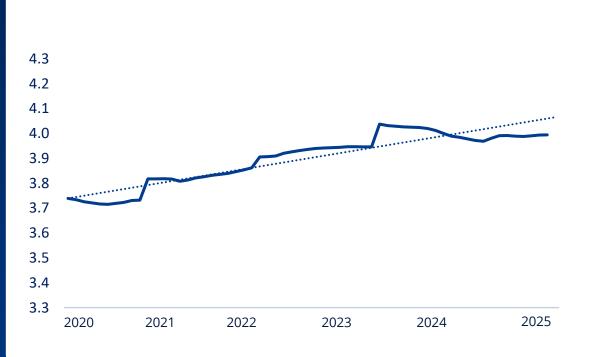
#### IONOS

#### ARPU development by cohort





#### Avg. number of services per customer<sup>1</sup>

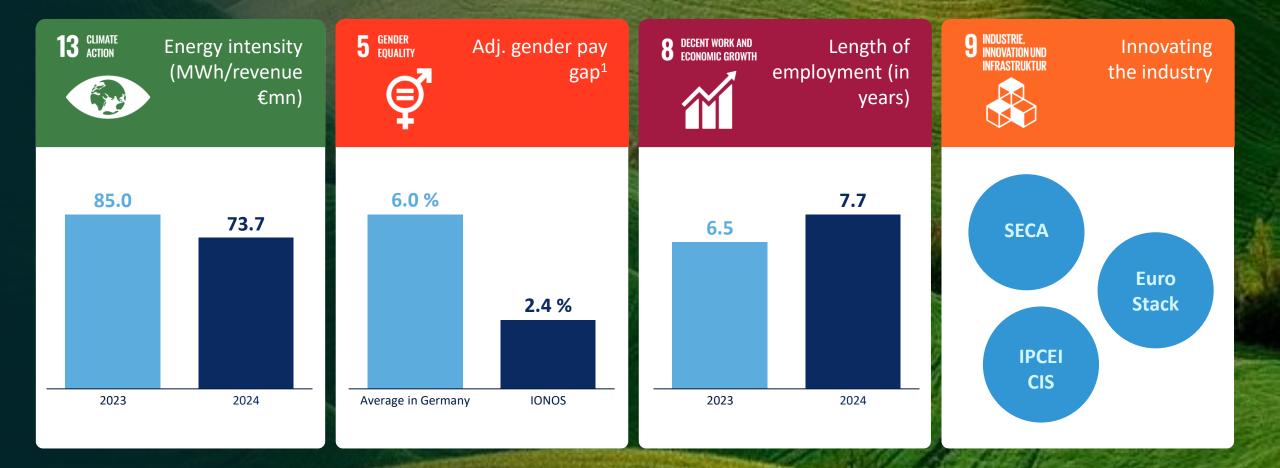


Strong market position and broad product portfolio allowing for targeted price adjustments and up- and cross-selling Upward trend in services per customer from successful up- & cross selling

1) for IONOS brand

## Driving sustainability through our commitment to UN Global Compact



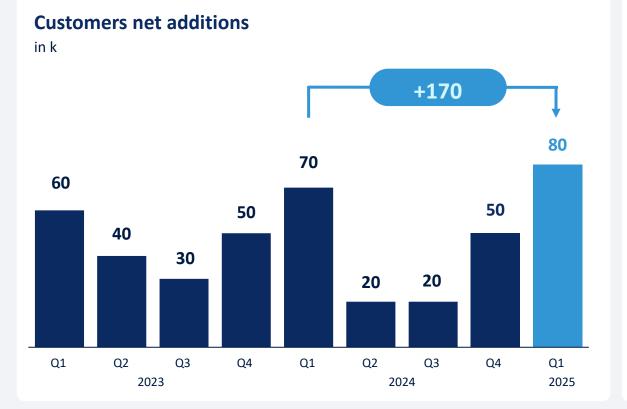


1) Source: Destatis (Statistisches Bundesamt)

## Our financial performance and guidance for sustainable growth

## The core business delivers strong operational performance





Churn remains at best-in-class level of ~1% per month

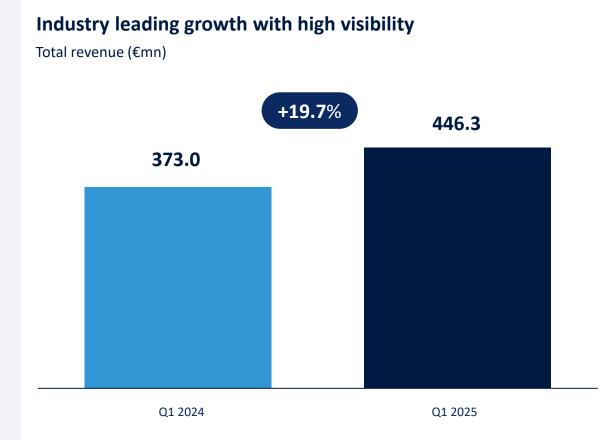
#### Growing ARPU and continuous customer ARPU in € per month<sup>1</sup> CAGR ~7% Customers in millions<sup>2</sup> 16.6 16.7 15.9 15.9 15.7 15.0 14.7 14.6 14.5 6.40 6.32 6.27 6.23 6.25 6.16 6.11 6.08 6.04 **CAGR ~3%** - ARPU · Customers Q1 Q2 Q2 Q3 Q4 Q1 Q3 04 Q1 2023 2024 2025

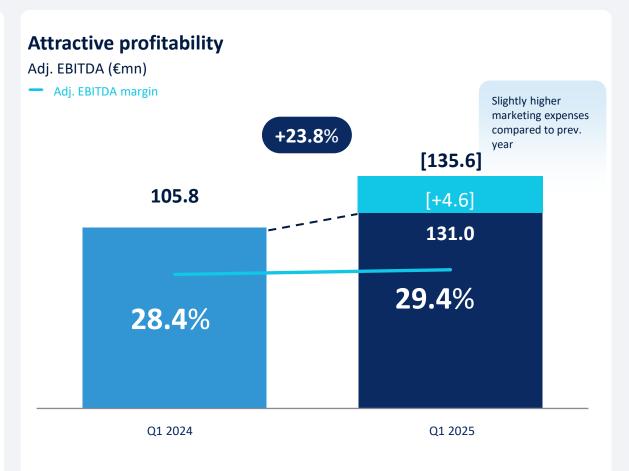
#### Successful up- & cross selling and pricing power

- 1) Based on external revenues Digital Solutions & Cloud
- 2) Historical customer base is adjusted retrospectively by -0.03m customers each quarter, after harmonization of the policy at subsidiaries in the context of the annual financial statements as of 31 December 2024

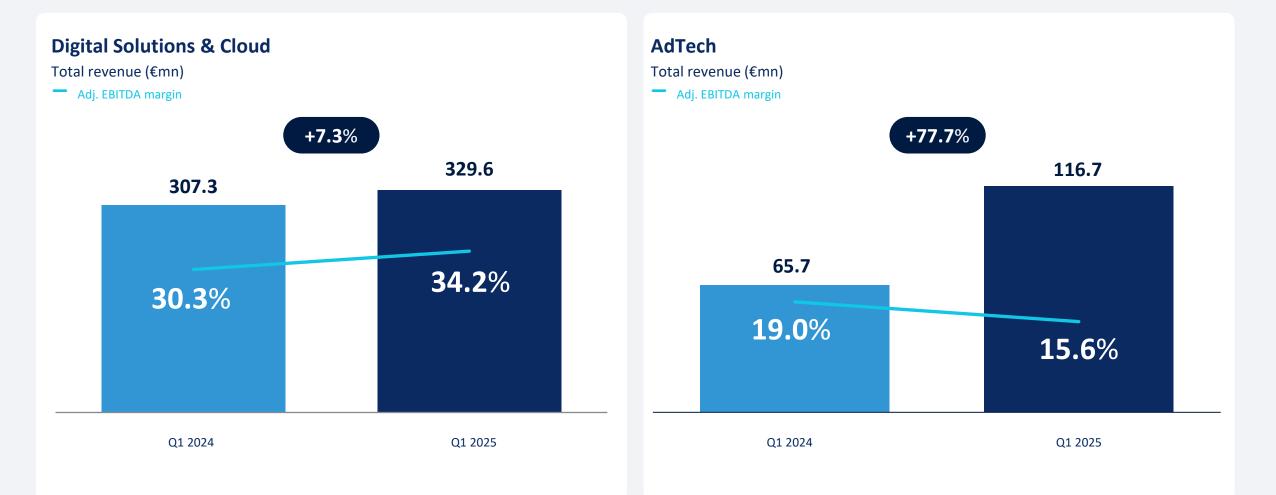
### Q1 2025 delivered strong profits

#### $10\,N\,O\,S$





### Strong growth across segments in Q1 2025



## Digital Solutions & Cloud delivering solid growth



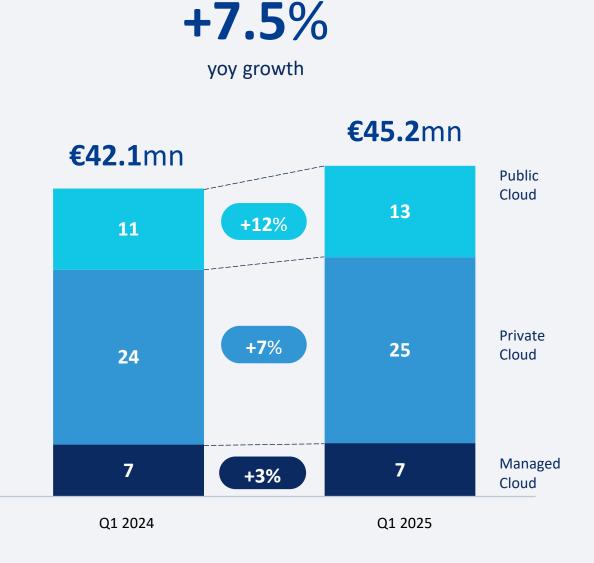
1) in the context of Group-wide standardization, some products were reclassified and reallocated between Web Presence & Productivity and Cloud. Revenue in Cloud Solutions increased by €1.9m in Q1 2024 and revenue in Web Presence & Productivity decreased accordingly. The historical and the adjusted revenue distribution is shown on the Key Figures Sheet on the corporate website.

#### Demand for Data Sovereign Cloud products continues to increase

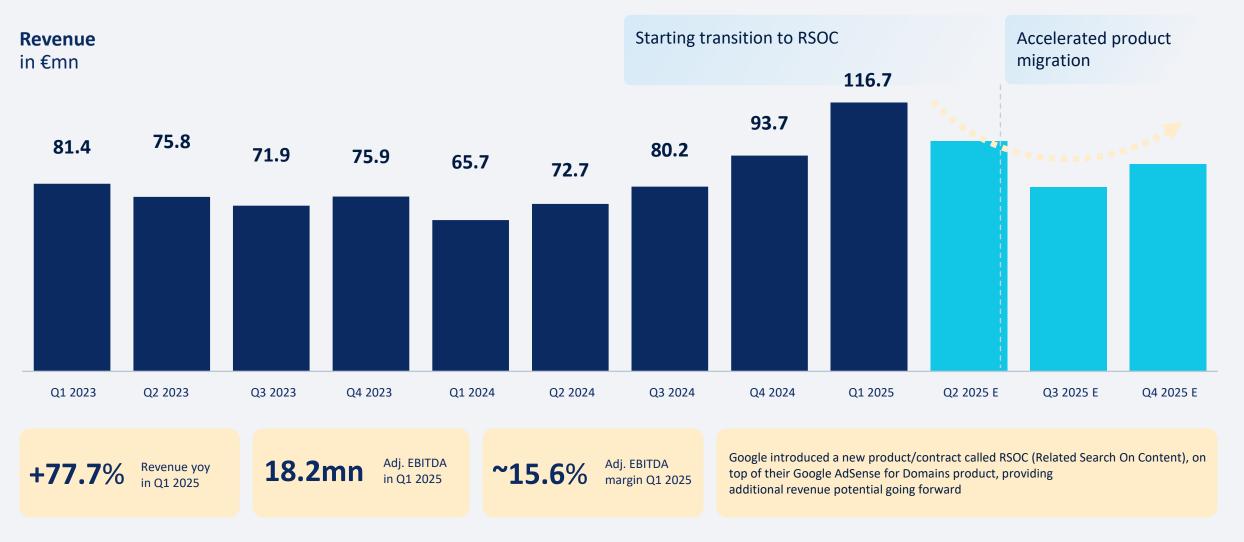
Public Cloud growing ~12% yoy - solid growth in Q1

Private Cloud growing ~7% yoy

Managed Cloud growing ~3% yoy, diluting overall growth in Cloud Solutions

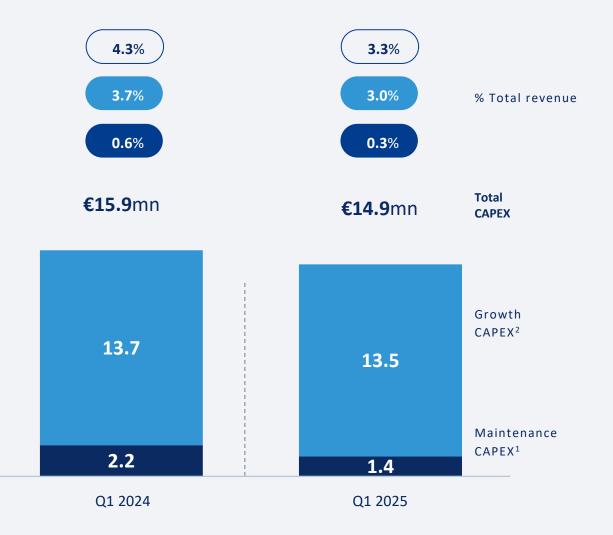


### The AdTech business evolves to unlock new growth



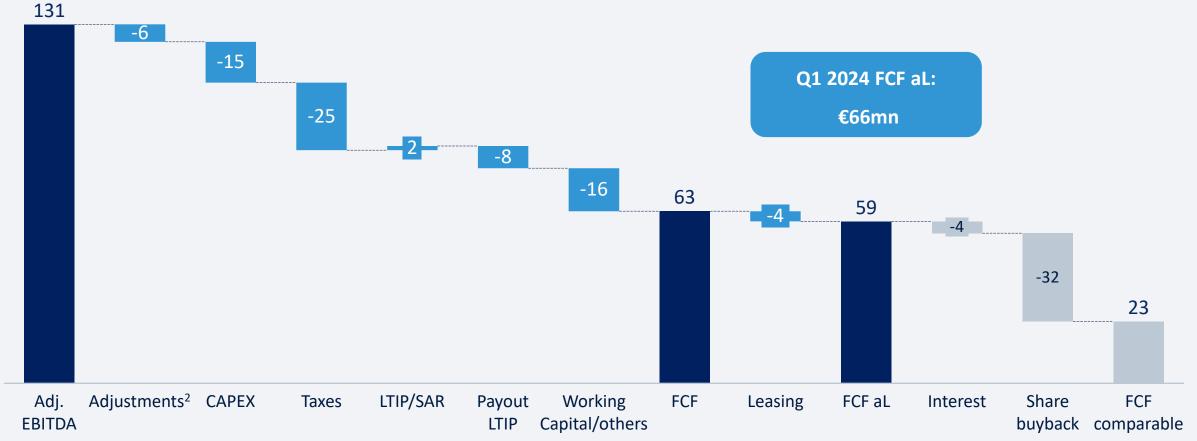
### Well invested asset base ensures low, predictable maintenance capex

- Total CAPEX as % of total revenue at 3.3% (prev. year: 4.3%)
- Low and predictable maintenance CAPEX requirements
- Majority of growth capex is related to Cloud Solutions
- Expected CAPEX for FY 2025E:
  €80 90mn (CAPEX/total revenue of ~5%)



### Strong and highly predictable Free Cash Flow generation

Q1 2025 adjusted EBITDA to (adjusted) Free Cash Flow<sup>1</sup> (FCF) bridge in €mn



1) Free cash flow (FCF) is defined as cash flow from operating activities, less capital expenditures, plus payments from disposals of intangible assets and property, plant and equipment 2) Adjustments for either non-recurring items or non-operating items (i.e. LTIP, stand-alone costs)

## Fixed-interest debt secures stability and removes refinancing risk



1) Net Debt is the sum of liabilities to banks (31.03.2025: €797mn), non-current liabilities to related parties (31.03.2025: €170mn), current liabilities to related parties (31.03.2025: €6mn) and current liabilities to banks (31.03.2025: €9mn), less receivables from related parties (31.03.2025: €107mn), less cash and cash equivalents (31.03.2025: €34mn) at the end of the period; 2) as of 31.03.2025, calculated as weighted average interest rate of gross debt; 3) Calculated as Net Debt / Adj. EBITDA LTM

### Additional growth opportunities from strategic acquisitions

Focus: Expansion of market leadership in Europe Sector Focus: Web Presence & Productivity

Expansion of market share

Growth of customer base

Product acquisitions

Seamless integration, due to unified product platform

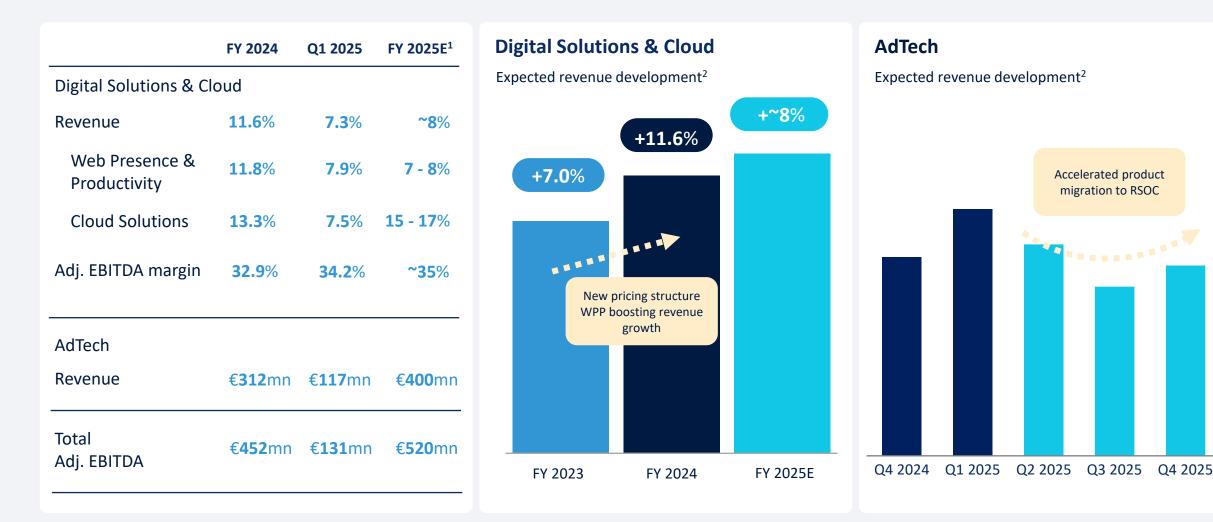


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 $\checkmark$ 

### Driving growth with our 2025 guidance

#### 10NOS



## Reaffirming our mid-term guidance for continued growth



### Website Builder: AI is unleashing limitless possibilities of website creation

- SMBs struggle building a website on their own limited time, lack of knowledge, finite creativity
- Users face problems to craft adequate texts and to create reach
- AI-powered website builder was kicked-off in May 2023 and we are perpetually upgrading and enriching the available features (i.e. AI Image Generator, AI Page Generator, AI SEO tool)

**64%** 

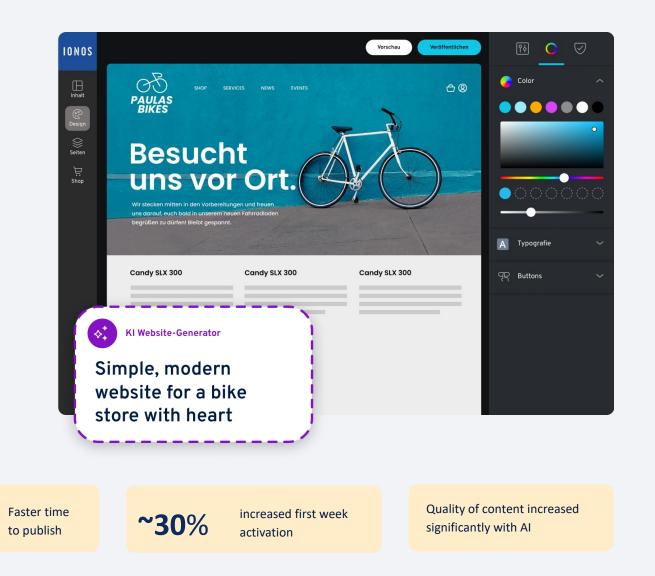
of customers choose AI

over classic onboarding

25%

**Positive adoption of** 

AI features:



#### Public sector projects and ITZBund

IONOS sets up a completely self-contained enterprise cloud environment in ITZBund data centers ("air-gapped" Cloud)

5 years – first block built in Q4 2024



Perfectly positioned for further projects

Audited and certified in multiple areas



## Appendix

#### Q1 2025 EBITDA, adjustments and adj. EBITDA (in €mn)

#### **29.4**% Margin **27.9**% Margin 2 131.0 124.6 4.9 1.5 Billing carve-out / stand-**EBITDA** reported LTIP **EBITDA** adjusted alone costs / others

### EBITDA to adj. EBITDA bridge

- 1 Employee stock ownership program
- 2 Cost of the billing carve-out from United Internet Group, cost for the establishment of IONOS as an independent group and others

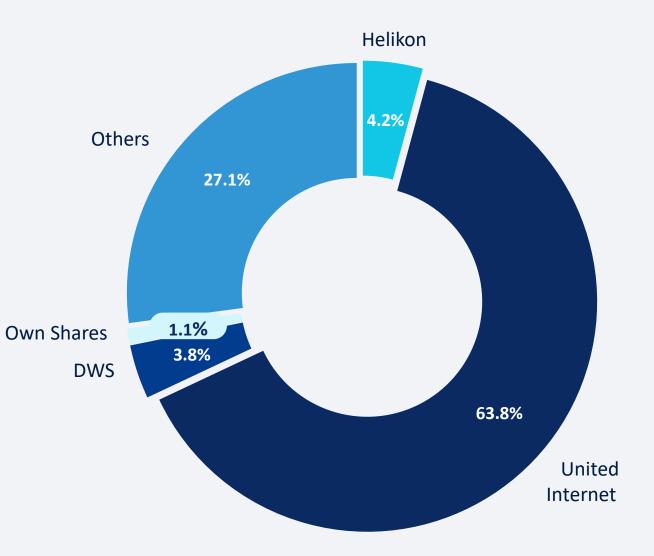
#### **Financial Overview**

in €mn	Q1 2024	Q1 2025	Change yoy
Total Revenue	373.0	446.3	+ <b>19.7</b> %
Adj. gross profit <sup>1</sup>	254.2	282.4	+11.1%
Adj. EBITDA	105.8	131.0	<b>+23.8</b> %
EBIT	74.2	97.2	<b>+31.0</b> %
Adjusted EBT excl. non-cash valuation effects from a contingent purchase price liability	57.9	83.7	<b>+44.5</b> %
Adjusted EPS in €/share excl. non-cash valuation effects from a contingent purchase price liability	0.31	0.44	<b>+43.9</b> %

1) Adjusted gross profit is calculated as revenue less cost of sales (excl. T&D and D&A)

#### Shareholder structure

- 2<sup>nd</sup> largest shareholder Warburg Pincus placed a total of 17.5 million shares (12.5 percentage points of share capital) in 3 tranches in September, December 2024 and end of March 2025.
- Freefloat 36.2% (acc. DAX Equity Index Methodology)



# Corporate presentation

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